

June 30, 2026
(Updated July 13, 2026)

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you that **Hayan Yacoub, MD decided to transition his career outside of Austin Regional Clinic (ARC)** and open a concierge internal medicine practice.

- **Tuesday, June 30, 2026 was his last day seeing patients at ARC.**

We sincerely regret that we couldn't notify you sooner due to unexpected circumstances. Please disregard this letter if you were not a regular patient of his, your care at ARC will not change.

It is very important to us that you maintain continuous health care. ARC's electronic medical record system allows your records to be accessed from any ARC location and ensures that both Dr. Yacoub's notes, and all your medical records will be available for your future care.

At ARC it is our standard that we support our partners and take care of each other's patients. We have complete trust and confidence that Dr. Yacoub's colleagues are more than happy to welcome you to their practice and will take excellent care of your health. **We recommend the following internal medicine (IM) and family medicine (FM) physicians and advanced practice clinicians (APCs) at ARC Westlake, ARC South 1st, ARC Bee Cave, and ARC Far West:**

ARC Westlake

- Amanda Y. Rowe, APRN, MSN, FNP-C (FM)
- Donald (Trey) Cole, III, MD (FM)

ARC South 1st

- Meagan R. Delaney, APRN, MSN, FNP-C (FM)
- Jordan D. Hartman, MD (FM)
- Jessica M. Garcia, APRN, MSN, FNP-C (FM)

ARC Bee Cave

- Seema Gupta, MD (IM)
- Mark A. Nugent, MD (FM)
- Adriana A. Pratt, MD (FM)

ARC Far West

- June R. Chatterjee, MD, MPH (IM)
- Andres D. Pardo-Agila, MD (FM)
- Afreen Khan, DO (FM)
- Beverly G. Chimene, MD (FM)
- Shivani I. Patel, MD (FM)
- Sebastian F. Leon, DO (FM, starting in Aug)
- James I. Soto, DO (IM, starting in Sep)
- Wubet G. Gebrehiwot, MD (IM, starting in Sept)

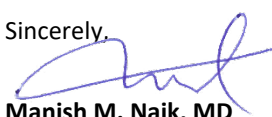
- Karim R. Kerdahi, DO (IM, starting in Dec)

Next Steps:

- ☐ **Notify your insurance company of your new primary care physician (PCP)** if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- ☐ **Schedule your next appointment** in any one of the following ways:
 - Schedule directly at MyChartARC.com, or on the MyChart app if you have an ARC MyChart account.
 - Click **BOOK NOW** at InternalMedicine.ARC.clinic or FamilyMedicine.ARC.clinic.
 - Call **512-ARC-INFO (512-272-4636)**, and press "1" to speak with a scheduler, anytime **24/7**.
- ☐ Call **512-ARC-INFO** and press "6" for guidance on choosing a new doctor, or you can also read about our internal medicine and family medicine physicians and APCs at InternalMedicine.ARC.clinic and FamilyMedicine.ARC.clinic.
- ☐ For more information on Dr. Yacoub's new concierge internal medicine practice, Yacoub Signature Medicine, see www.yacoubmedicine.com.

I apologize for any inconvenience that Dr. Yacoub's departure may cause you and I appreciate your understanding.

Sincerely,



Manish M. Naik, MD

ARC Chief Medical Officer, Chief Medical Information Officer

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine