

September 19, 2025

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of a change which may affect your health care. After much thought and consideration, I decided to relocate my practice from ARC Seton Northwest to ARC Medical Plaza Specialty, located at 1401 Medical Parkway, Building B, Suite 200, Cedar Park, TX 78613.

- **Thursday, September 11, 2025, was my last day** seeing patients at **ARC Seton Northwest.**
- **Monday, September 15, 2025, was my first day** seeing patients at **ARC Medical Plaza Specialty.**

Please disregard this letter if you are not a regular patient of mine, your care at ARC will not change.

It is very important to me, as well as ARC, that your health care is not interrupted by this transition. Our electronic medical record system allows your records to be accessed from any ARC location and ensures that both my notes and your medical records will be available for your future care.

At ARC, it is our standard that we support our partners and take care of each other's patients. I would be delighted for you to continue your care with me at ARC Medical Plaza Specialty but also understand that you may choose to stay at ARC Seton Northwest. If you choose to stay at ARC Seton Northwest, **I recommend the following gynecology and obstetrics/gynecology doctors:**

- Diane L. Brinkman, MD (*gyn only*)
- Kristen J. Hansen-Peterman, MD (*gyn only*)
- Rosa A. Moreno, MD (*gyn only*)
- Lisa M. Bourbeau, DO
- Renu Chalasani, MD
- Leah M. Mello, MD
- Paola A. Rosa, DO, FACOG
- Sharon A. Vaz, MD, MPH
- Allison A. Urrutia, MD, FACOG
- Cynthia Chaparro-Krueger, DO

#### Next Steps:

- **Schedule your next appointment** in any one of the following ways:
  - Sign in to **ARC MyChart** if you already have an ARC MyChart account and choose the ob/gyn tile to schedule most ob/gyn appointments online.
  - Click **BOOK NOW** at [ARCobgyn.com](http://ARCobgyn.com) to schedule your next annual exam.
  - Call **512-ARC-INFO (512-272-4636)**, and press **"1"** to speak with a scheduler, Monday - Friday, 8:00am - 5:00pm, for any other ob/gyn appointment.
- Call **512-ARC-INFO (512-272-4636)** and press **"6"** for guidance on choosing a new doctor, or you can also read about our ob/gyn doctors and advanced practice clinicians (APCs) at **ARCobgyn.com**.

I am truly grateful to you for entrusting me with your health and I hope to see you at my new ARC Medical Plaza Specialty location.

Sincerely,



**Tiera M. Franklin, APRN, MSN, FNP-C**

ARC Medical Plaza Specialty | Ob/Gyn Department

After Hours &  
Same-Day Care  
Allergy & Asthma  
Audiology

Cardiology  
Clinical Research  
Dermatology  
Ear, Nose & Throat (ENT)

Endocrinology  
Extensivist Medicine  
Family Medicine  
Gastroenterology

General Surgery  
Internal Medicine  
Neurology  
Obstetrics & Gynecology

Orthopedics  
Pediatrics  
Podiatry  
Reproductive Medicine

Rheumatology  
Sports & Musculoskeletal  
Medicine