



AUSTIN REGIONAL CLINIC

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May 26, 2026

Dear Patient or Guardian,



I hope this letter finds you and your family in good health. I am writing to inform you of an upcoming change which may affect your child’s health care. After 38 years of practicing pediatric medicine, I have decided to retire from my practice at Austin Regional Clinic (ARC). ARC has been my professional home and I will always cherish the relationships I built throughout the years with my young patients and my colleagues.

- **Wednesday, August 13, 2026, will be my last day seeing patients at Austin Regional Clinic.**

Please disregard this letter if your child is not a regular patient of mine, their care at ARC will not change.

It is very important to me as well as ARC that your child maintains continuous health care. ARC’s electronic medical record system allows their records to be accessed from any ARC location and ensures that both my notes and your child’s medical records will be available for their future care.

At ARC it is our standard that we support our partners and take care of each other’s patients. I have complete trust that my colleagues are more than happy to welcome your child to their practice and will take excellent care of their health. I recommend the following pediatricians at **ARC Quarry Lake, including our new pediatrician, Amber Warren, MD, who will start seeing patients in August 2026.**

- Sue Shieh, MD
- Sharon Leong, MD
- Michael Gennrich, MD
- Amber Warren, MD (*starts August 2026*)

If your child’s insurance plan requires that you inform them of a change in primary care physician (PCP), please contact your child’s insurance company to notify them who you choose so that their health care is not interrupted.

For your convenience, you can schedule an appointment for your child in the following ways:

- Schedule directly at **MyChartARC.com** if you have proxy access to your child’s ARC MyChart account.
- Click **BOOK NOW** at **Pediatrics.ARC.clinic** or on any ARC Pediatrician or advance practice clinician (APC) website bio page.
- Call **512-ARC-INFO** (512-272-4636), and press “1” to speak with a scheduler, anytime 24/7.

If you would like any additional help choosing a new pediatrician or APC, please call our referral line at **512-ARC-INFO** (512-272-4636) and press “6,” or visit **Pediatrics.ARC.clinic** to read about all our pediatricians and APCs.

I am truly grateful to you for entrusting me with your child’s health and allowing me to be their doctor.

Sincerely,

Ross F. Prochnow, M.D.

Pediatric Department | ARC Quarry Lake

After Hours & Same-Day Care	Cardiology	Endocrinology	General Surgery	Orthopedics	Rheumatology
Allergy & Asthma	Clinical Research	Extensivist Medicine	Internal Medicine	Pediatrics	Sports & Musculoskeletal
Audiology	Dermatology	Family Medicine	Neurology	Podiatry	Medicine
	Ear, Nose & Throat (ENT)	Gastroenterology	Obstetrics & Gynecology	Reproductive Medicine	