



AUSTIN REGIONAL CLINIC

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December 20, 2022

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After careful consideration, I have decided to transition my career outside of Austin Regional Clinic for personal reasons. This comes with mixed emotions since ARC Sendero Springs quickly became my professional home.

- **Friday, January 27, 2023** will be my last day seeing patients at ARC Sendero Springs.

Our records indicate that you had a visit with me sometime in the last two years. If you saw me in the office or via telemedicine for a sick visit, I want you to know that my departure will not impact your care at ARC. Your regular doctor and care at Austin Regional Clinic will not change. If I saw you for a pediatric visit, you are receiving this letter to help you transition from pediatric care to a family medicine provider.

It is very important to me as well as Austin Regional Clinic that you maintain continuous health care. ARC's electronic medical record system allows your records to be accessed from any ARC location, and ensures that all my notes and all your medical records will be available for your future care.

At ARC it is our standard that we support our partners and take care of each other's patients. I have complete trust that my colleagues will be more than happy to welcome you to their practice and will take excellent care of your health. I recommend the following family medicine providers at **ARC Round Rock** and **ARC Cedar Park**.

ARC Round Rock (512-244-9024)

- Urooj B.N. Jaffer, MD
- Joe T. Nguyen, MD

ARC Cedar Park Building C (512-259-3467)

- Sarah J. Ferrero, MD
- Eric M. Hughes, MD

Next Steps:

- ☐ **Notify your insurance company of your new primary care physician (PCP)** if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- ☐ **Schedule your next appointment** in any one of the following ways:
 - At MyChartARC.com or on the ARC MyChart app, if you have an ARC MyChart account.
 - Book an appointment online at ARCAppointments.com.
 - Call **ARC Round Rock** at **512-244-9024** or **ARC Cedar Park Building C** at **512-259-3467**, anytime **24/7** and press **"1"** to speak with a scheduler.
- ☐ **Call our referral line at 512-ARC-INFO (512-272-4636)** for guidance on choosing a new doctor or read about our doctors at AustinRegionalClinic.com/find-a-doctor.

I am truly grateful to you for entrusting me with your health and allowing me to care for you.

Sincerely,

Natasha Bhagwandin Ahmed, MD

Department of Pediatrics | ARC Sendero Springs

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine