

December 19, 2025

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of a change which may affect your health care. After much thought and consideration, **Natalie A. Williams, MD** decided to transition her career outside of Austin Regional Clinic (ARC) to focus on family. This decision came with mixed emotions since ARC quickly became her professional home.

- **Friday, October 31, 2025, was Dr. Williams' last day seeing patients at ARC East 7th.**

Please disregard this letter if you are not a regular patient of hers, your care at ARC will not change.

It is very important to us that you maintain continuous health care. ARC's electronic medical record system allows your records to be accessed from any ARC location and ensures that both her notes and your medical records will be available for your future care.

At ARC it is our standard that we support our partners and take care of each other's patients. We have complete trust that Dr. Williams' colleagues are more than happy to welcome you to their practice and will take excellent care of your health.

We recommend these family medicine and internal medicine physicians and advanced practice clinicians (APCs) at the following locations:

ARC South 1st

- Michael T. Boone, DO (FM)
- Jessica M. Garcia, APRN, MSN, FNP-C (FM)
- Jordan D. Hartman, MD (FM)
- Yezen A. Jarrar, MD (FM)

ARC Far West

- Beverly G. Chimene, MD (FM)
- Margaret (Maggie) L. Hemmen, APRN, MSN, FNP-C (FM)
- Megan H. Hoang, APRN, FNP-C (FM)

- Afreen Khan, DO (FM)
- Breena E. Martin, MSN, APRN, FNP-C (FM)
- Andres D. Pardo-Agila, MD (FM)
- Shivani I. Patel, MD (FM)
- Kristin M. Yeager, APRN, CRNI, FNP-BC (FM)

ARC East 7th

- Bridgett M. Beattie, PA-C (FM)
- Kyle R. Toth, MD (FM)

Manor

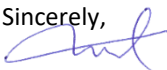
- Brittany E. Norris, APRN, FNP-C (FM)
- Sonda Aiken, MD (IM)

Next Steps:

- ☐ **Notify your insurance company of your new primary care physician (PCP)** if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- ☐ **Schedule your next appointment** in any one of the following ways:
 - Schedule directly at **MyChartARC.com**, or on the MyChart app if you have an ARC MyChart account.
 - Click **BOOK NOW** at **ARCfamilymedicine.com** or **ARCinternalmedicine.com**.
 - Call **512-ARC-INFO** (512-272-4636), and press "1" to speak with a scheduler, anytime 24/7.
- ☐ Call **512-ARC-INFO** and press "6" for guidance on choosing a new doctor or APC, or you can also read about our family and internal medicine physicians and APCs at **ARCfamilymedicine.com** and **ARCinternalmedicine.com**.

We thank you for being a patient at Austin Regional Clinic and wish you good health.

Sincerely,



Manish M. Naik, MD
ARC Chief Medical Officer

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine