

### September 29, 2023

# Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After much thought and consideration, I decided to transition from my regular practice at ARC Four Points and I am now working as needed at our ARC After Hours locations.

• Friday, September 15, 2023 was my last day seeing patients at ARC Four Points.

Please disregard this letter if you are not a regular patient of mine, your care at Austin Regional Clinic will not change.

It is very important to me as well as to ARC that you maintain continuous health care. ARC's electronic medical record system allows your medical records to be accessible from any ARC location and ensures that both my notes and your medical records will be available for your future care.

At ARC it is our standard that we support our partners and take care of each other's patients. I have complete trust that my colleagues will be more than happy to welcome you to their practice and take excellent care of your needs. I recommend the family medicine (FM) and internal medicine (IM) providers at the following locations:

#### **ARC Four Points**

### ARC Bee Cave

## **ARC Anderson Mill**

- Sean J. Coughlin, MD (*IM*)
- Adriana A. Pratt, MD (FM)
- Daniel C. Cho, DO (FM)

- Serena Hon, MD (FM)
- James H. Wang, MD (FM)
- KimPhuong P. Truong, MD (FM)

Next Steps:

Notify your insurance company of your new primary care physician (PCP) if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.

**Schedule your next appointment** in any one of the following ways:

- o Schedule directly at MyChartARC.com or on the ARC MyChart app, if you have an ARC MyChart account.
- o Click BOOK NOW at ARCfamilymedicine.com or ARCinternalmedicine.com.
- Call **512-ARC-INFO (512-272-4636)**, and press "**1**" to speak with a scheduler, anytime **24/7**.
- Call **512-ARC-INFO** and press "**6**" for guidance on choosing a new doctor, or you can also read about our family medicine and internal medicine providers at **ARCfamilymedicine.com** and **ARCinternalmedicine.com**.

I am truly grateful to you for entrusting me with your health and allowing me to be your doctor.

Sincerely,

Khranasa (Nesa) Mohebpour, MD Family Medicine Department

After Hours & Same-Day Care Allergy & Asthma Audiology Cardiology Clinical Research Dermatology Ear, Nose & Throat (ENT)

Endocrinology Extensivist Medicine Family Medicine Gastroenterology General Surgery Internal Medicine Neurology Obstetrics & Gynecology

Orthopedics Pediatrics Podiatry Reproductive Medicine Rheumatology Sports & Musculoskeletal Medicine