

December 20, 2023

Dear Patient,



It is with deep sadness that we inform you of the sudden passing of your advanced practice clinician (APC), **Michelle P. Putman, APRN, FNP-C** on December 16, 2023. We would like to help you transition as quickly as possible to one of her colleagues so that your care is not interrupted.

Please disregard this letter if you are not a regular patient of Michelle’s, your care at ARC will not change.

It is very important to us at ARC that you maintain continuous health care. ARC’s electronic medical record system allows your records to be accessed from any ARC location, and ensures that Michelle’s notes and your medical records will be available for your future care.

At ARC we pride ourselves on supporting our partners and taking care of each other’s patients. We have complete trust and confidence that Michelle’s colleagues will continue to give you excellent care. We recommend the following **family medicine (FM)** and **internal medicine (IM)** geriatric doctors at **ARC Senior Care Pflugerville**:

- Cathy Anne Castillo, MD (FM)
- Gowrishankar Gnanasekaran, MD, MPH (IM)

Next Steps:

- Notify your insurance company of your new primary care physician (PCP)** if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- Schedule your next appointment** in any one of the following ways:
 - Directly at MyChartARC.com or on the ARC MyChart app, if you have an ARC MyChart account.
 - Call ARC Senior Care at **512-990-4260** if you don’t have MyChart.
- Call **512-ARC-INFO** and press “6” for guidance on choosing a new doctor, or you can also read about our geriatric doctors at **ARCseniorcare.com**.

Being an APC was Michelle’s passion. She was a great mother, wife, and friend, and we are proud that she was part of our ARC family. We thank you for putting your trust in her.

Sincerely,

Manish M. Naik, MD

ARC Chief Medical Officer, Chief Medical Information Officer

After Hours & Same-Day Care	Cardiology	Endocrinology	General Surgery	Orthopedics	Rheumatology
Allergy & Asthma	Clinical Research	Extensivist Medicine	Internal Medicine	Pediatrics	Sports & Musculoskeletal
Audiology	Dermatology	Family Medicine	Neurology	Podiatry	Medicine
	Ear, Nose & Throat (ENT)	Gastroenterology	Obstetrics & Gynecology	Reproductive Medicine	