

March 6, 2026

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After much thought and consideration, I have decided to transition my regular family medicine practice at ARC Far West, to seeing patients for neurological care and treatment at ARC Four Points, located at 11714 Wilson Parke Avenue, Suite 150, Austin, TX 78726.

- **Tuesday, March 31, 2026**, will be my last day seeing family medicine patients at ARC Far West.

Please disregard this letter if you are not a regular patient of mine, your care at Austin Regional Clinic will not change.

It is very important to me that your health care is not interrupted by this transition and that you maintain continuous care. Our electronic medical record system allows your records to be accessed from any ARC location and ensures that both my notes and your medical records will be available for your future care.

At ARC, it is our standard that we support our partners and take care of each other’s patients. I have complete trust that my colleagues are more than happy to welcome you to their practice and will take excellent care of your health. **I recommend the following family medicine (FM) and internal medicine (IM) physicians and advanced practice clinician (APC) at ARC Far West:**

- Margaret L. Hemmen, APRN, MSN, FNP-C (FM)
- Breena E. Martin, MSN, APRN, FNP-C (FM)
- Afreen Khan, DO (FM)
- Andres D. Pardo-Agila, MD (FM)
- Amy B. Siegel, MD, MPH (IM)
- Kristin M. Yeager, APRN, CRNI, FNP-BC (FM)
- Shivani I. Patel, MD (FM)
- June R. Chatterjee, MD (IM)
- Beverly G. Chimene, MD (FM)

Next Steps:

- Notify your insurance company of your new primary care physician (PCP)** if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- Schedule your next appointment** in any one of the following ways:
 - Schedule directly at MyChartARC.com or on the ARC MyChart app, if you have an ARC MyChart account.
 - Click **BOOK NOW** at ARCfamilymedicine.com or ARCinternalmedicine.com.
 - Call **512-ARC-INFO (512-272-4636)**, and press **“1”** to speak with a scheduler, anytime **24/7**.
- Call **512-ARC-INFO** and press **“6”** for guidance on choosing a new doctor or APC, or you can also read about our family medicine and internal medicine physicians and APCs at **ARCfamilymedicine.com** and **ARCinternalmedicine.com**.

I am truly grateful to you for entrusting me with your health care.

Sincerely,

Megan H. Hoang, APRN, FNP-C

ARC Far West | Family Medicine Department