

June 1, 2026

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After much thought and consideration, I have decided to transition my career outside of Austin Regional Clinic (ARC) to pursue other career opportunities. ARC has been my professional home for many years and I will always cherish the relationships I built with my patients and my colleagues.

- **Friday, July 10, 2026, will be my last day seeing patients at ARC Medical Plaza Specialty.**

Please disregard this letter if you are not a regular patient of mine, your care at ARC will not change.

It is very important to me as well as ARC that you maintain continuous health care. ARC’s electronic medical record system allows your records to be accessed from any ARC location and ensures that both my notes and your medical records will be available for your future care.

At ARC it is our standard that we support our partners and take care of each other’s patients. I have complete trust that my colleagues are more than happy to welcome you to their practice and will take excellent care of your health. **I recommend the following ob/gyn physicians and advanced practice clinicians (APCs) at these ARC locations:**

ARC Medical Plaza Specialty

- Jayme B. Evans, DO
- Tiera M. Franklin, APRN, MSN, FNP-C
- Christine E. Glass, MD
- Albassi L. Tavares, APRN, FNP-C
- Chharitha Veerapaneni, MD

ARC Seton Northwest (moving to ARC Medical Plaza Specialty in October)

- Lisa M. Bourbeau, DO
- Cynthia Chaparro-Krueger, DO
- Paola A. Rosa, DO, FACOG
- Sharon A. Vaz, MD, MPH

Next Steps:

- Schedule your next ob/gyn appointment** in any one of the following ways:
 - Sign in to **ARC MyChart** if you already have an ARC MyChart account and choose the Ob/Gyn tile to schedule most ob/gyn appointments online.
 - Click **BOOK NOW** at ObGyn.ARC.clinic to schedule your next annual exam.
 - Call **512-ARC-INFO** (512-272-4636), and press **“1”** to speak with a scheduler, Mon - Fri, 8:00am - 5:00pm, for any other ob/gyn appointment.
- Call **512-ARC-INFO** and press **“6”** for guidance on choosing a new ARC Ob/Gyn doctor or APC, or you can also read about our obstetrics/gynecology physicians and APCs at **ObGyn.ARC.clinic**.

I am truly grateful to you for entrusting me with your health and allowing me to be your doctor.

Sincerely,



Karla T. Waller, MD
ARC Medical Plaza Specialty | Ob/Gyn Department

After Hours & Same-Day Care	Cardiology	Endocrinology	General Surgery	Orthopedics	Rheumatology
Allergy & Asthma	Clinical Research	Extensivist Medicine	Internal Medicine	Pediatrics	Sports & Musculoskeletal
Audiology	Dermatology	Family Medicine	Neurology	Podiatry	Medicine
	Ear, Nose & Throat (ENT)	Gastroenterology	Obstetrics & Gynecology	Reproductive Medicine	