October 1, 2025

Dear Patient,

I hope this letter finds you in good health. With much thought and careful consideration, I have decided after 23 years to transition my career outside of Austin Regional Clinic (ARC) to pursue other opportunities. My last day seeing patients at ARC will be Friday, October 31, 2025.

Our records indicate that you had an urgent care visit with me sometime in the last two years and I want you to know that my departure will not impact or change your regular doctor or care at ARC.

It is very important to me that you maintain continuous health care and assure you that your medical records from visits with me will remain at Austin Regional Clinic. ARC's electronic medical record system allows your records to be accessed from any ARC location and ensures that all my notes and all your medical records will be available for your continued care.

Thank you for being a patient at ARC and entrusting me with your health.

Sincerely,

Gretchen L. Crook, MD

Spetchen Crook MO

Family Medicine Department | ARC Same-Day Care