

February 28, 2023

Dear Patient,



I hope this letter finds you and your family in good health. I am writing to inform you of an upcoming change which may affect your health care. After much thought and careful consideration, I have decided to focus on my family and therefore will be leaving my practice at Austin Regional Clinic. This comes with mixed emotions since ARC quickly became my professional home.

- **Thursday, April 13, 2023 will be my last day seeing patients at ARC Liberty Hill.**

Please disregard this letter if you are not a regular patient of mine, your care at ARC will not change.

It is very important to me as well as Austin Regional Clinic that you maintain continuous health care. ARC's electronic medical record system allows your records to be accessed from any ARC location, and ensures that all my notes and all your medical records will be available for your future care.

At Austin Regional Clinic, it is our standard that we support our partners and take care of each other's patients. I have complete trust that my colleagues are more than happy to welcome you to their practice and will take excellent care of your health. **I recommend the following family medicine (FM) and internal medicine (IM) providers at the following ARC locations:**

ARC Liberty Hill

- Krupaben C. Patel, MD (FM)

ARC Leander

- Sudhakar R. Konda, MD (FM)
- Swapna Manthena, MD (FM)

ARC Georgetown

- James W. Rogers, DO (FM)
- Jennifer A. Hensley, APRN, MSN, FNP-C (FM)
- Chau B. Nguyen, DO (IM)

Next Steps:

- ☐ **Notify your insurance company of your new primary care physician (PCP)** if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- ☐ **Schedule your next appointment** in any one of the following ways:
 - At MyChartARC.com or on the ARC MyChart app, if you have an ARC MyChart account.
 - Book an appointment online at ARCAppointments.com.
 - Call **512-ARC-INFO (512-272-4636)**, and press "1" to speak with a scheduler, anytime **24/7**.
- ☐ Call **512-ARC-INFO** and press "6" for guidance on choosing a new doctor, or you can also read about our doctors at AustinRegionalClinic.com/find-a-doctor.

I am truly grateful to you for entrusting me with your health and allowing me to be your provider.

Sincerely,

Dayna M. Twyman, APRN, FNP-C

Dayna M. Twyman, APRN, MSN, FNP-C Department of Family Medicine | ARC Liberty Hill

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine