August 2, 2023

Dear Patient,



I hope this letter finds you and your family in good health. I am writing to inform you of an upcoming change which may affect your health care. After much thought and careful consideration, I have decided to move out of state with my family and therefore will be leaving my practice at Austin Regional Clinic. This comes with mixed emotions since ARC quickly became my professional home.

• Friday, September 15, 2023 will be my last day seeing patients at ARC Center Street.

Please disregard this letter if you are not a regular patient of mine, your care at ARC will not change.

It is very important to me as well as ARC that you maintain continuous health care. Our electronic medical record system allows your records to be accessed from any ARC location and ensures that all my notes and all your medical records will be available for your future care.

At Austin Regional Clinic it is our standard that we support our partners and take care of each other's patients. I have complete trust that my colleagues are more than happy to welcome you to their practice and will take excellent care of your health. I recommend the following family medicine (FM) and internal medicine (IM) providers at ARC Buda, ARC Center Street, and ARC Kyle Plum Creek:

ARC Buda

• Vincenz L. DeCastro, DO (FM)

ARC Center Street

• Brian Benjamin, MD (FM) (Starting November 2023)

ARC Kyle Plum Creek

- Dana M. Garcia, MD (FM)
- Fidelis E. Amadi, MD (FM)
- Maheshwardeep (Sam) Singh, DO (FM)
 Jonathan Nicholas (Nick) Posey, MD (IM)
- Michael F. de Lota, MD (FM)
- Shane C. Constable, MD (FM)

Next Steps:

- □ Notify your insurance company of your new primary care physician (PCP) if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- ☐ **Schedule your next appointment** in any one of the following ways:
 - Schedule directly at MyChartARC.com or on the ARC MyChart app, if you have an ARC MyChart account.
 - o Click **BOOK NOW** at ARCfamilymedicine.com or ARCinternalmedicine.com.
 - Call 512-ARC-INFO (512-272-4636), and press "1" to speak with a scheduler, anytime 24/7.
- ☐ Call **512-ARC-INFO** and press **"6"** for guidance on choosing a new doctor, or you can also read about our family medicine and internal medicine providers at ARCfamilymedicine.com and ARCinternalmedicine.com.

I am truly grateful to you for entrusting me with your health and allowing me to be your doctor.

Sincerely,

Leli Laurie Chen, MD

Family Medicine Department | ARC Center Street

After Hours & Same-Day Care Allergy & Asthma Audiology

Cardiology Clinical Research Dermatology Ear, Nose & Throat (ENT) Gastroenterology

Endocrinology Extensivist Medicine Family Medicine

General Surgery Internal Medicine Neurology Obstetrics & Gynecology

Orthopedics Pediatrics Podiatry Reproductive Medicine

Rheumatology Sports & Musculoskeletal Medicine