

March 7, 2023

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After much thought and consideration, I have decided to move my practice to the new **ARC Senior Care**, located next to ARC Pflugerville at 15803 Windermere Dr., Ste. 102, Pflugerville, TX 78660. I am very excited about this new clinic, as my team and I will focus exclusively on taking care of Medicare patients (*Traditional and Medicare Advantage*). If you are a Medicare patient AND at least 55 years of age, I would be honored to continue your care at ARC Senior Care in Pflugerville.

- **Friday, March 31, 2023**, will be my last day seeing patients at ARC Hutto.
- **Monday, April 3, 2023**, will be my first day seeing patients at ARC Senior Care.

I will be accepting patients who are **at least 55 years of age and insured through Medicare & Medicare Advantage plans**. If you are receiving this letter and you do not qualify for ARC Senior Care, or do not wish to follow me to my new location, I have complete trust that my internal medicine (IM) and family medicine (FM) colleagues will take excellent care of your health. **I recommend the following providers at ARC Hutto:**

- Jenny S. Choi, APRN, MSN, FNP-C (*FM*)
- Kyle M. Suire, DO (*FM*)
- Naimeh Tashakkorinia, MD (*IM*)

Please disregard this letter if you are not a regular patient of mine. Your care at Austin Regional Clinic will not change.

It is very important to me as well as to ARC that you maintain continuous health care. Austin Regional Clinic’s electronic medical record system allows your medical records to be accessible from any ARC location and ensures that all my notes and all your medical records will be available for your care.

For your convenience, you can schedule your next appointment with me or one of my colleagues in the following ways:

- At MyChartARC.com or on the ARC MyChart app, if you have an ARC MyChart account.
- Book online at ARCappointments.com.
- Call **512-ARC-INFO (512-272-4636)**, and press **“1”** to speak with a scheduler, anytime **24/7**.

If you would like additional help in choosing a new doctor, please call **512-ARC-INFO and press “6”**, or you can also read about all of our doctors at AustinRegionalClinic.com/find-a-doctor.

I am truly grateful to you for entrusting me with your health and I hope to see you at my new location in Pflugerville.

Sincerely,

Cathy A. Castillo, MD
Department of Family Medicine | ARC Hutto

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine