AUSTIN REGIONAL CLINIC

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October 27, 2026

Dear Patient,

I hope this letter finds you in good health. I am writing to inform you of an upcoming change which should not affect your health care**. On November 9, 2026, I am relocating my practice from ARC Senior Care Pflugerville to ARC Pflugerville**, located around the corner at 15803 Windermere Drive, Suite 103, Pflugerville, TX 78660.

- **Friday, November 6, 2026,** will be my **last day** seeing patients **at ARC Senior Care Pflugerville**.
- **Monday, November 9, 2026,** will be my **first day** seeing patients at **ARC Pflugerville**.

It is very important to me that your health care is not interrupted by this relocation. Our electronic medical record system ensures that both my notes and your medical records are accessible from any ARC location.

For your convenience, you can schedule your next appointment with me by visiting **MyChartARC.com** or on the ARC MyChart app, if you have an ARC MyChart account or by calling **512-ARC-INFO** (512-272-4636) and pressing **"1"** to speak with a scheduler, anytime 24/7.

If you would like additional help, please call **512-ARC-INFO** (512-272-4636) and press **"6"** to speak with a customer service representative.

I am truly grateful to you for entrusting me with your health care and I look forward to seeing you at my new ARC Pflugerville location.

Sincerely,

Cathy Anne Castillo, MD
ARC Pflugerville Senior Care| Family Medicine & Geriatric Department