

December 18, 2025

Dear Patient,

We are writing to inform you of an upcoming change which may affect your health care. We are excited to announce that we are relocating our practice from ARC Far West Medical Tower to our newest clinic location, ARC Greenlawn Specialty, located at 3207 Greenlawn Boulevard, Suite 200, Round Rock, TX 78664.

- **Friday, January 16th, 2026**, will be our last day seeing patients at ARC Far West Medical Tower.
- **Monday, January 19th, 2026**, will be our first day seeing patients at ARC Greenlawn Specialty.

It is very important to us that your health care is not interrupted by this transition and that you maintain continuous care. Our electronic medical record system ensures that both our notes and your medical records are accessible from any ARC location. We would be delighted for you to continue your care with us at our new location but if you prefer to stay at ARC Far West Medical Tower, our colleagues Semyon (Sam) Gambarin, MD and Kevin O'Farrell, MD will be happy to take care of your surgical needs and will take excellent care of your health.

For your convenience, you can schedule your next general surgery appointment by visiting ARCgeneralsurgery.com and clicking **BOOK NOW** or calling **512-ARC-INFO** (512-272-4636) and pressing "1" to speak with a scheduler, Mon - Fri, 8:00am - 5:00pm.

If you would like additional help, please call **512-ARC-INFO** (512-272-4636) and press "6" to speak with a customer service representative.

We are truly grateful to you for entrusting us with your health.

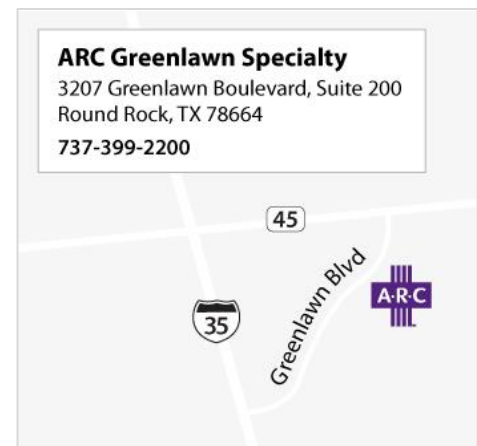
Sincerely,



Bao Nguyen, MD, FACS
General Surgery Department
ARC Far West Medical Tower



Jenna K. Ball, PA-C
General Surgery Department
ARC Far West Medical Tower



After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine