

July 22, 2026

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After 26 years, I have decided to retire from my audiology practice at Austin Regional Clinic (ARC). ARC has been my professional home and I will always cherish the relationships I built throughout the years with my patients and my colleagues.

- **Thursday, August 27, 2026**, will be my last day seeing patients at Austin Regional Clinic.

It is very important to me as well as ARC that you maintain continuous health care. ARC's electronic medical record system allows your records to be accessed from any ARC location and ensures that both my notes and your medical records will be available for your future care.

At ARC it is our standard that we support our partners and take care of each other's patients. I have complete trust that my colleagues are more than happy to welcome you to their practice and will take excellent care of your health. **I recommend these audiologists at the following ARC locations:**

ARC Greenlawn Specialty

- Rania H. Daoud, AuD (*Starting in Sept*)

ARC Far West Medical Tower

- Heather M. Lamberth, AuD, FAAA, CCC-A
- Laura A. Lane, MA, FAAA
- Marco A. Jurado, AuD, FAAA

ARC Kyle Plum Creek

- Cristie E. Jones, AuD

ARC Medical Plaza Specialty

- Kristen A. Armstrong, AuD
- Sabrina G. Olivia, AuD, MA, CCC-A

ARC South Specialty

- Amy R. Mullin, PhD, FAAA, CCC-A
- Michelle A. Carter, AuD, CCC-A
- William B. Blunk, AuD

Next Steps:

- ☐ **Schedule your next appointment** in any one of the following ways:

- Schedule directly at **MyChartARC.com**, or on the MyChart app if you have an ARC MyChart account.
- Call **512-ARC-INFO** (512-272-4636), and press **"1"** to speak with a scheduler, Mon - Fri, 8:00am - 5:00pm.

- ☐ Call **512-ARC-INFO** and press **"6"** for guidance in choosing a new doctor, or you can also read about all our audiologists at **Audiology.ARC.clinic**.

I am truly grateful to you for entrusting me with your health.

Sincerely,

Angel F. De La Cruz, AuD, FAAA

Department of Audiology | ARC Greenlawn Specialty

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine