

9/19/2017

Dear Patient:



I hope this letter finds you happy and healthy. I am writing to inform you of an upcoming change in your health care. I am excited to announce that I will be moving my practice to Austin Regional Clinic's newest location ARC Bee Cave, **located at 15801 W SH 71, Building 1, west of the Hill Country Galleria.**

- **January 12th, 2017** will be my last day seeing patients at ARC South 1st Specialty.

Please disregard this letter if **[Patient's First Name]** is not a regular patient of mine. **[Patient's First Name]**'s care at ARC will not change.

It is very important to me as well as to ARC that **[Patient's First Name]** maintains continuous health care. For your convenience, ARC's electronic medical records system allows **[Patient's First Name]**'s medical record to be accessible from any ARC location. That means I can still access the records from our Bee Cave location and any of our other pediatricians at ARC South 1st Specialty can access it as well.

I would be delighted if **[Patient's First Name]** continues their care with me at ARC Bee Cave, but I understand if you would like to stay at ARC South 1st. If you choose to remain at **ARC South 1st Specialty**, I recommend the following providers.

Scott A. Broberg, MD

Avis Meeks Day, MD

Michael (Mike) Ward, MD

Claire M. Hebner, MD

Polly A. Retz, CPNP, RN

If you would like help choosing a new Pediatrician, or to find out more about physicians at other ARC locations, please call our referral line at **512-272-4636**. You can also read about our physicians at **AustinRegionalClinic.com**.

If your insurance plan requires that you select a primary care provider (PCP) for **[Patient's First Name]**, please contact your plan to notify them who you choose, so **[Patient's First Name]**'s health care is not interrupted.

For your convenience, you can schedule your appointment in the following ways:

- Schedule directly at **MyChartARC.com** if you have an ARC MyChart account.
- Book an appointment online at **ARCappointments.com**.
- Call ARC South 1st Specialty, **512-443-1311**, anytime **24/7** and press "1" to speak to a scheduler.

I am grateful to you for entrusting me with **[Patient's First Name]**'s health over the years and allowing me to be your doctor.

Sincerely,

Jennifer C. Christensen, MD
Pediatrics Department | ARC South 1st Specialty

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology (ARC/SHI)
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist
Medicine
Family Medicine

Gastroenterology
General Surgery
Hospital Medicine
Internal Medicine

Obstetrics & Gynecology
Orthopedics
Pediatrics
Podiatry

Reproductive Medicine
Rheumatology
Sports & Musculoskeletal
Medicine