

4/8/2022

Dear Parent or Guardian,



I hope this letter finds you and your family in good health. I am writing to inform you of an upcoming change which may affect your child's health care. After careful deliberation, I have decided to transition my career for personal reasons. I have had seven wonderful years at ARC and enjoyed caring for you and your family. It has truly been an honor to be a part of your family's lives, which made this a particularly difficult decision.

Tuesday, May 31, 2022 will be my last day seeing patients at ARC Round Rock.

Please disregard this letter if your child is not a regular patient of mine, their care at ARC will not change.

It is very important to me as well as ARC that your child maintains continuous health care. Please be assured that ARC's pediatricians and all the doctors at Austin Regional Clinic will be available to treat your child as needed. ARC's electronic medical record system allows your child's medical records to be accessed from any ARC location, and ensures that all of my notes and all our medical records will be available for their care.

At Austin Regional Clinic it is our standard that we support our partners and take care of each other's patients. I have complete trust that my colleagues are more than happy to welcome your child to their practice and will take excellent care of their health. I recommend the following pediatricians at **ARC Round Rock** and **ARC Sendero Springs**:

Kymberly T. Colman, MD
ARC Round Rock

Kristi K. Harvey, MD
ARC Round Rock

Nancy E. Owens, MD
ARC Round Rock

Alan K. Rashid, MD
ARC Round Rock

Maria C. Scranton, MD
ARC Round Rock

Amy Clark Tomkins, DO
ARC Round Rock

Alan B. White, MD
ARC Round Rock

Sravya Reddy, MD | Starting Aug. 2022
ARC Round Rock

Natasha B. Ahmed, MD
ARC Sendero Springs

If your insurance plan requires that you inform them of a change in your child's pediatrician, please contact your insurance company to notify them who you choose so that your child's health care is not interrupted.

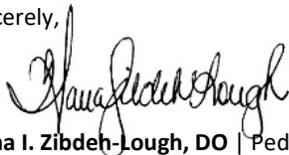
For your convenience, you can schedule an appointment for your child in the following ways:

- Schedule directly at **MyChartARC.com** if you have an ARC MyChart account.
- Book an appointment online at **ARCappointments.com**.
- Call ARC Round Rock at **512-244-9024**, anytime **24/7** and press "1" to speak to a scheduler.

If you would like any additional help choosing a new doctor, please call our referral line at **512-ARC-INFO (512-272-4636)**. You can also read about all of our doctors at **AustinRegionalClinic.com/find-a-doctor**.

I am truly grateful to you for entrusting me with your child's health and allowing me to be their doctor.

Sincerely,



Hana I. Zibdeh-Lough, DO | Pediatric Department | ARC Round Rock

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology (ARC/SHI)
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Obstetrics & Gynecology
Orthopedics

Pediatrics
Podiatry
Reproductive
Medicine

Rheumatology
Sports & Musculoskeletal
Medicine