



After Hours

May 4, 2012

Allergy/Allergy

Audiology

Cardiology (ARC/SHD)

Dermatology

Ear, Nose

& Throat (ENT)

Endocrinology

eOs Dermatology

Family Medicine

Gastroenterology

Consults

General Surgery

Hospital Medicine

Infertility

Internal Medicine

Neurodiagnostics

Obstetrics/Gynecology

Orthopedics

Pain Medicine

Pediatrics

Physical Therapy

Podiatry

Rheumatology

Travel Medicine

Urgent Care

Weight Management

Dear Parents and Guardians:



I'm writing this letter to share with you that I will be out of the office on maternity leave June 26, 2012- September 18, 2012. If I am not your child's regular physician, this change will not impact your child's care.

If you anticipate that your child will need medication refills during my leave, please schedule an appointment prior to June 26<sup>th</sup> to maintain continuity of care.

If your child needs to see a physician during my leave or if you have any medical questions, please contact my colleagues, Dr. Angelle Ferrell, Nancy Yeomans CPNP, and Dr. Anna "Liz" Holliman at ARC Hutto. In addition, the pediatricians at the **Austin Regional Clinic Pflugerville** location will also be available to care for your child during this time.

I also want to remind you about our After Hours Services. We have four After Hours Clinics that offer care when you or your child are not feeling well and you don't have time to come in to see us in Hutto. The closest ARC After Hours Clinic is at **ARC Round Rock** and offers on-site lab and radiology services. We also offer all-night phone nurses who can answer any late-night medical questions you might have or make an appointment for you or your child for the following day. There are maps of both the ARC Pflugerville and ARC Round Rock locations at the bottom of this letter.

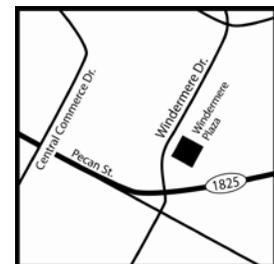
I apologize for any inconvenience my leave may cause. I value our relationship and look forward to continuing to care for your child when I return. Please let us know if you have any questions or concerns. Your questions can be directed to ARC Hutto at (512) 846-1244, or to our Austin Regional Clinic information line at (512) 272-4636.

Sincerely,

Nazia Baig, M.D.  
Pediatrics Department  
ARC Hutto  
(512) 846-1244



**ARC Round Rock**  
940 Hesters Crossing Rd  
Round Rock, TX 78681  
(512) 244-9024



**ARC Pflugerville**  
15803 Windermere Dr.  
Suite 103  
Pflugerville, TX 78660  
(512) 989-2680



# 24/7/365

## We're Here When You Need Us



I can always count on ARC to get me in on the same day for an appointment.

—Mary G.  
ARC Patient since 2000



Here are some helpful hints about the services offered at Austin Regional Clinic. ARC provides these services to make it easier for you to get the care you need when you need it most. It's all part of **The ARC Advantage**.

### Same-Day Appointments

At ARC we make sure you are seen when you need to be seen. We have locations in six cities throughout the Greater Austin Area serving the Central Texas community. When you need a physician, there may be times when your physician cannot see you personally. When that happens, you can see another physician at your doctor's office or at another ARC location.

### Daytime Urgent Care

If you need to be seen and your doctor is not available, please feel free to call and book an appointment at one of our Urgent Care Centers. Our Urgent Care Centers are also perfect for out-of-town guests who may need to see a doctor. You do not need to be an established patient to see an Urgent Care physician.

We have three daytime urgent care clinics open Monday thru Friday, 7:30am–5:00pm, located at ARC Far West (**512-346-6611**), ARC Round Rock (**512-244-9024**), ARC Southwest (**512-282-8967**).

It is always a good idea to call ahead and make an appointment—even in your car on the way to the clinic.

### After Hours

If you are not feeling well in the evening, on a weekend or during a holiday, call the After Hours Clinic for advice or an appointment (**512-346-6611**). We have After Hours Clinics at **ARC Far West**, **ARC Round Rock**, and **ARC Southwest** that are open Monday thru Friday 5:00pm–9:00pm, and Saturday & Sunday 8:00am–4:00pm. **ARC Cedar Park** also offers After Hours care Monday 5:00pm–9:00pm, and Saturday 8:00am–4:00pm. You do not need to be an established patient to see an After Hours physician, however, please call ahead and make an appointment to minimize your waiting time.

### All-Night Phone Nurse

If you are not feeling well in the middle of night and need advice, call (**512**) **346-6611**. Our **All-night Phone Nurse** can give you advice, call an on-call physician, or make an appointment for you to be seen the next morning.

### Online Appointment Requests

You can request appointments by visiting our website at [www.AustinRegionalClinic.com](http://www.AustinRegionalClinic.com). We encourage you to use the online appointment requests any time day or night!