



Getting Your Hearing Aids

Appointments Following an Audiologic Evaluation

VISIT 1: The Assessment

This 60-minute appointment with the audiologist gives the patient the opportunity to discuss all aspects of amplification, including styles, features, and pricing for hearing aids. Realistic expectations for hearing aid use are discussed, and a joint decision is made on what type of amplification would best suit the patient. Patients are encouraged to bring family members to this meeting.

If the patient wishes to obtain amplification on a trial basis, the order is placed. A non-refundable assessment charge is due at the time of this service. If this is a covered benefit by your insurance, ARC will bill your insurance carrier.

VISIT 2: The Fitting

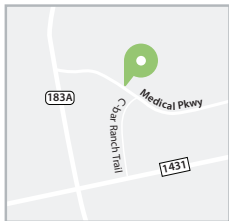
A second visit normally occurs a week after the first visit. At this time, the hearing aids are fit to the patient. This 90-minute visit will familiarize the patient with caring for and adjusting

to the hearing aids. The patient will be able to practice operating the hearing aids. Measurements are made with the amplification to assure an appropriate fit. Additional adjustment appointments may be necessary over the course of the trial period.

Payment of hearing aid cost is due in full at this visit. There is a non-refundable charge for fitting the device and for verifying the hearing aid settings. If this is an insurance covered benefit, ARC will bill your insurance carrier.

VISIT 3: The Decision

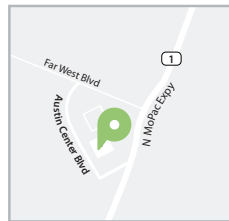
After a 30-day trial period, the patient makes a decision concerning purchase of the devices. If the patient does not wish to keep the hearing aids, procedures are initiated to refund hearing aid charge.



ARC Medical Plaza Specialty

1401 Medical Parkway
Bldg B, Suites 220 & 200
Cedar Park, TX 78613
512-260-1581

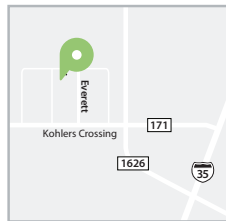
Kristen A. Armstrong, AuD



ARC Far West Medical Tower

6811 Austin Center Blvd
Austin, TX 78731
512-346-8888

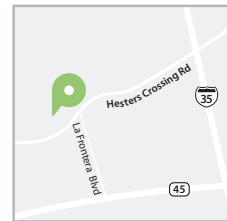
Marco A. Jurado, AuD, FAAA
Heather M. Lamberth, AuD, FAAA, CCC-A
Laura A. Lane, MA, FAAA



ARC Kyle Plum Creek

4100 Everett St Ste. 400
Kyle, TX 78640
512-295-1333

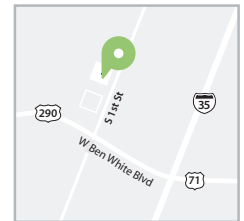
Cristie E. Jones, AuD



ARC Round Rock

940 Hester's Crossing
Round Rock, TX 78681
512-244-9024

Angel F. De La Cruz, AuD, FAAA



ARC South 1st Specialty

3816 South 1st St
Austin, TX 78704
512-443-1311

Michelle A. Carter, AuD, CCC-A
Amy R. Mullin, PhD, FAAA, CCC-A